

caruso

acoustic & lighting comfort

Vejl. salgspriser ekskl. moms - ex factory -

Husk fragt tillæg <8 enheder + DKK 995,-

NO Euro 250,- DDP

ellers indhent tilbud her: info@uni-z.dk

Få gratis rådgivning her: info@uni-z.dk

price list 2020

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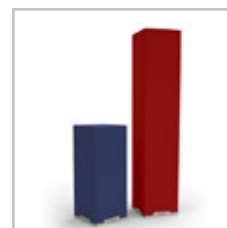
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Single-sided panel on
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profile

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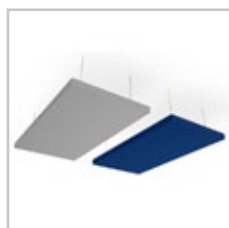
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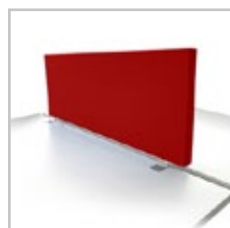
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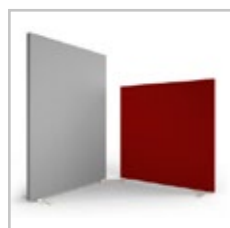
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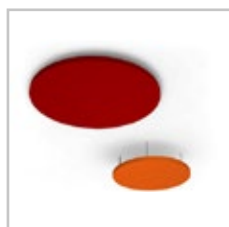
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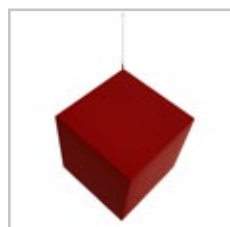
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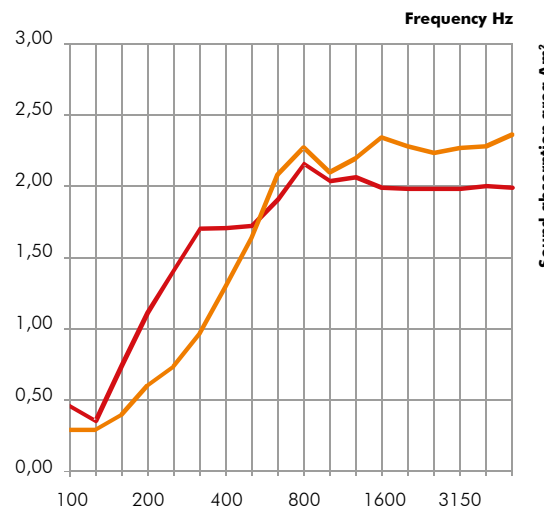
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CERTIFICATIONS

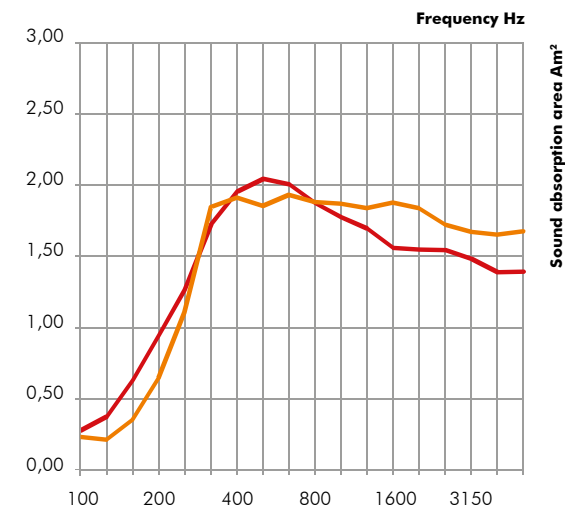
CERTIFICATIONS

Our sound-absorbing products have been tested in reverberation chambers in accordance with standard ISO354 and are divided according to their type of application (walls, horizontal hanging cables, free-standing panels, etc). The technical data sheets and certifications are available upon request. The Silente, Nuvola, Flag, Scriba and D-Space finished products meet European fire safety regulatory requirements in accordance with standard UNI EN 13501-1 and are certified under class B-s2,d0 for Basotect® melamine resin by Basf® and B-s1, d0 for Whisper® by Stratocell® and American regulatory requirements USA ASTM E84-15b; they are also approved for fire prevention by the Italian Ministry of the Interior. These products also comply with existing health and safety legislation for the new formaldehyde classification. In particular, they are certified against the release of formaldehyde under EN 717-1:2004 with values of mg/m³ <0.01 – ppm <0.01.

Hanging panel sound absorption*



Adherence panel sound absorption*



■ Sound-absorbing material: Melamina

■ Sound-absorbing material: Whisper

* Sound absorption tests in compliance with ISO 354 performed on 120 x 120 x 5 cm standard panel

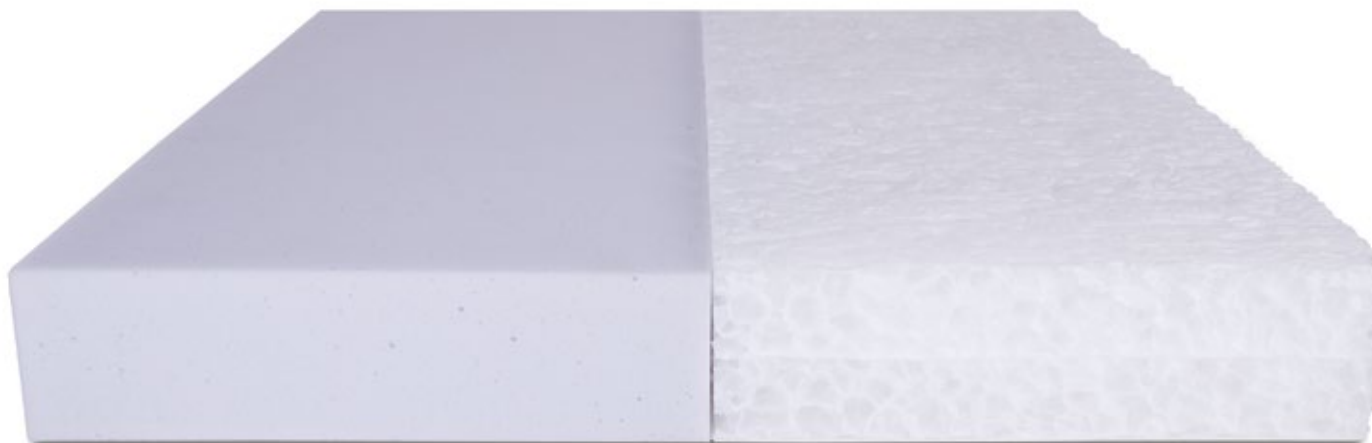
MATERIALS

MATERIALS

Caruso Acoustic sound-absorbing panels are made of a metal frame, an internal sound-absorbing material and a fabric covering.

The company offers two different materials for the internal part: Basotect® melamine resin by Basf® and Whisper® by Stratocell®.

The removable fabric covering, available in a wide range of colours, is Oeko-Tex certified, while the internal sound-absorbing materials are subjected to repeated production checks to guarantee the best quality and durability.



BASOTECT®

Basotect® by Basf® is an eco-friendly material, produced without the use of halogenated hydrocarbons or toxic heavy metals. Product components made from melamine resin also weigh less, which helps to lower emissions during transportation. Another important characteristic of Basotect® by Basf® is that it complies with major international fire safety regulations given that it is a thermosetting material. Its internal structure gives lightness and flexibility to this material.

WHISPER®

Whisper® by Stratocell® is a waterproof, flexible, free-standing material. It does not require a protective coating against humidity and it complies with the current fire safety regulations. It is made from expanded polyethylene foam and given its high acoustic performance, less material is required, which thereby optimises its applications and cuts down on waste.

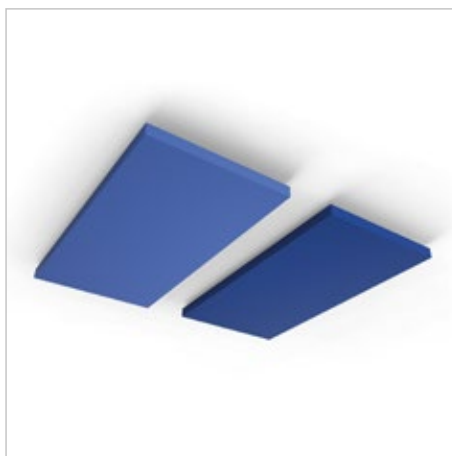
PRODUCTS

SILENTE M/W

Single-sided panel on ceiling track or on wall profile

Ceiling: hooked on tracks

Walls: hooked on tracks



cm	60 x	90 x	120 x
	melamine / whisper	melamine / whisper	melamine / whisper
60 x 5	236 €	281 €	292 €
90 x 5	281 €	340 €	355 €
120 x 5	292 €	355 €	358 €
180 x 5	423 €	513 €	520 €
240 x 5	481 €	599 €	607 €

ACCESSORIES

Wall or ceiling installation kit with 2 customised bars L. 60cm	45 €
Wall or ceiling installation kit with 2 customised bars L. 90cm	46 €
Wall or ceiling installation kit with 2 customised bars L. 120cm	48 €
Simplified wall installation kit	30 €
Installation kit on T-element for suspended ceiling	18 €

*Husk fragt tillæg <8 enheder + DKK 995,-
NO Euro 250,- DDP
ellers indhent tilbud her: info@uni-Z.dk*



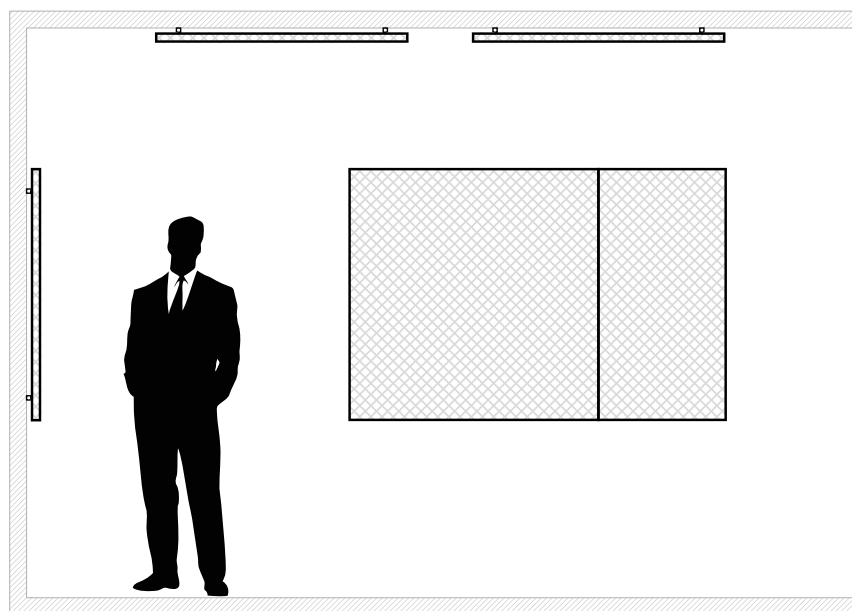
special measures
on project basis



print
available



lighting
available

QUICK LOOK SILENTE

60 x 60 x 5 cm



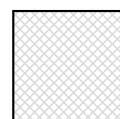
120 x 60 x 5 cm



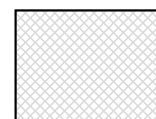
180 x 60 x 5 cm



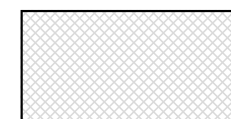
240 x 60 x 5 cm



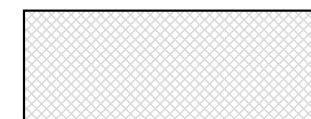
90 x 90 x 5 cm



120 x 90 x 5 cm



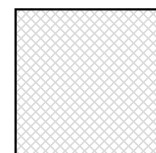
180 x 90 x 5 cm



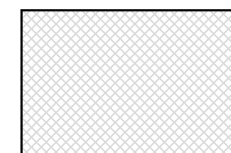
240 x 90 x 5 cm



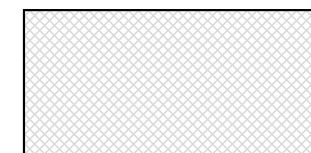
90 x 60 x 5 cm



120 x 120 x 5 cm



180 x 120 x 5 cm

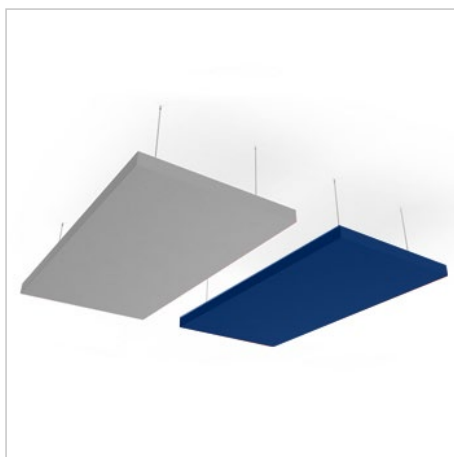


240 x 120 x 5 cm

Other measures not included in the catalogue will be assessed on a project basis.

SILENTE M/W

Single-sided panel hanging from the ceiling

Ceiling: vertical cable, isolated position

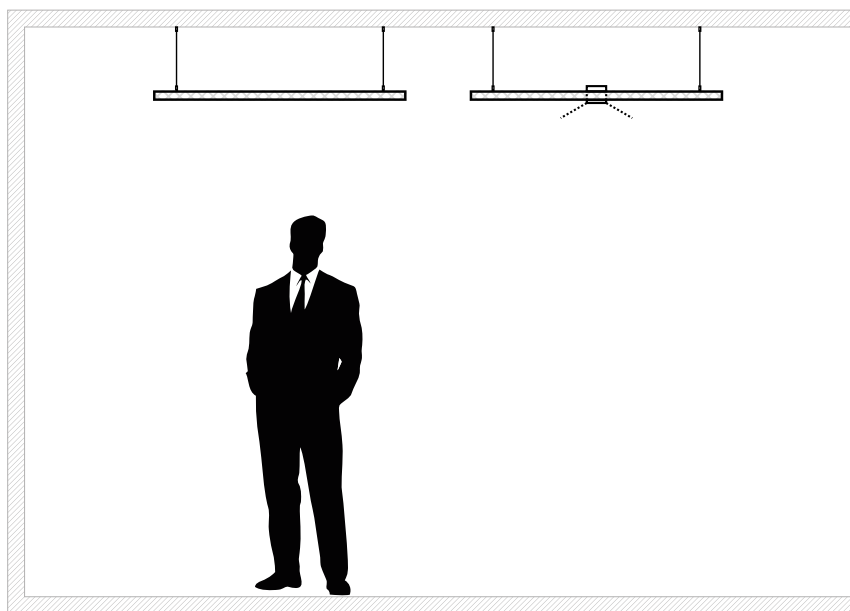
cm	60 x	90 x	120 x
	melamine / whisper	melamine / whisper	melamine / whisper
60 x 5	236 €	281 €	292 €
90 x 5	281 €	340 €	355 €
120 x 5	292 €	355 €	358 €
180 x 5	423 €	513 €	520 €
240 x 5	481 €	599 €	607 €

ACCESSORIES

Suspension kit (4 small 150cm cables, 4 safety hooks)	50 €
Suspension kit (4 small 400cm cables, 4 safety hooks)	57 €
Ceiling Suspension kit (4 small 200cm cables, 4 safety hooks, 4 cable ties)	60 €
Installation kit on T-element for suspended ceiling	18 €
Single hole option for recessed light fixtures (for LED ceiling lights or LED spotlights)	96 €
Cost per every additional hole on the same short side axis (for LED ceiling lights or LED spotlights)	30 €

*Husk fragt tillæg <8 enheder + DKK**995,-**NO Euro 250,- DDP**ellers indhent tilbud her: info@uni-Z.dk*special measures
on project basisprint
availablelighting
available

QUICK LOOK SILENTE



60 x 60 x 5 cm



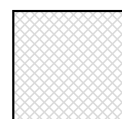
120 x 60 x 5 cm



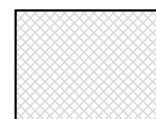
180 x 60 x 5 cm



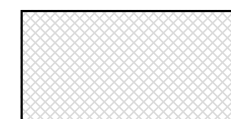
240 x 60 x 5 cm



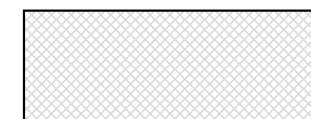
90 x 90 x 5 cm



120 x 90 x 5 cm



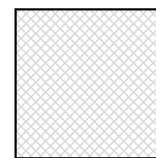
180 x 90 x 5 cm



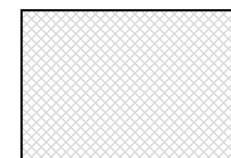
240 x 90 x 5 cm



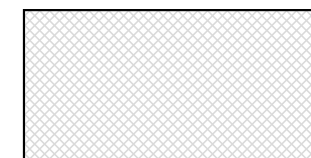
90 x 60 x 5 cm



120 x 120 x 5 cm



180 x 120 x 5 cm



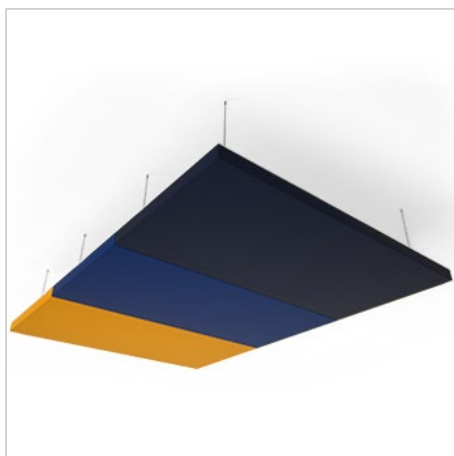
240 x 120 x 5 cm

Other measures not included in the catalogue will be assessed on a project basis.

NUVOLA M/W

Single-sided combinable panels
hanging from the ceiling

Ceiling: vertical cable, in-line assembly



cm	60 x	90 x	120 x
	melamine / whisper	melamine / whisper	melamine / whisper
60 x 5	236 €	281 €	292 €
90 x 5	281 €	340 €	355 €
120 x 5	292 €	355 €	358 €
180 x 5	423 €	513 €	520 €
240 x 5	481 €	599 €	607 €

ACCESSORIES

Suspension kit for first panel (Fasteners among panels for shared hanging system, 4 small 150cm cables, 4 safety hooks)	51 €
Suspension kit for middle panel (Fasteners among panels for shared hanging system, 2 small 150cm cables, 2 safety hooks)	33 €
Suspension kit for final panel (Fasteners among panels for shared hanging system 2 small 150cm cables, 2 safety hooks)	28 €
Suspension kit for first panel (Fasteners among panels for shared hanging system, 4 small 400cm cables, 4 safety hooks)	62 €
Suspension kit for middle panel (Fasteners among panels for shared hanging system, 2 small 400cm cables, 2 safety hooks)	59 €
Suspension kit for final panel (Fasteners among panels for shared hanging system, 2 small 400cm cables, 2 safety hooks)	33 €
First panel ceiling-mounted suspension kit (Fasteners among panels for shared hanging system, 4 small 200-cm cables, 4 safety hooks, 4 cable ties)	66 €
Middle panel ceiling-mounted suspension kit (Fasteners among panels for shared hanging system, 2 small 200-cm cables, 2 safety hooks, 2 cable ties)	40 €
Final panel ceiling-mounted suspension kit (Fasteners among panels for shared hanging system, 2 small 200-cm cables, 2 safety hooks, 2 cable ties)	35 €
Single hole option for recessed light fixtures (for LED ceiling lights or LED spotlights)	96 €
Cost per every additional hole on the same short side axis (for LED ceiling lights or LED spotlights)	30 €

A layout of the panel arrangement is required.
Combinable panels. The product Nuvola
requires the aggregation of at least two panels.

Husk fragt tillæg <8 enheder + DKK 995,-
NO Euro 250,- DDP
ellers indhent tilbud her: info@uni-Z.dk



special measures
on project basis

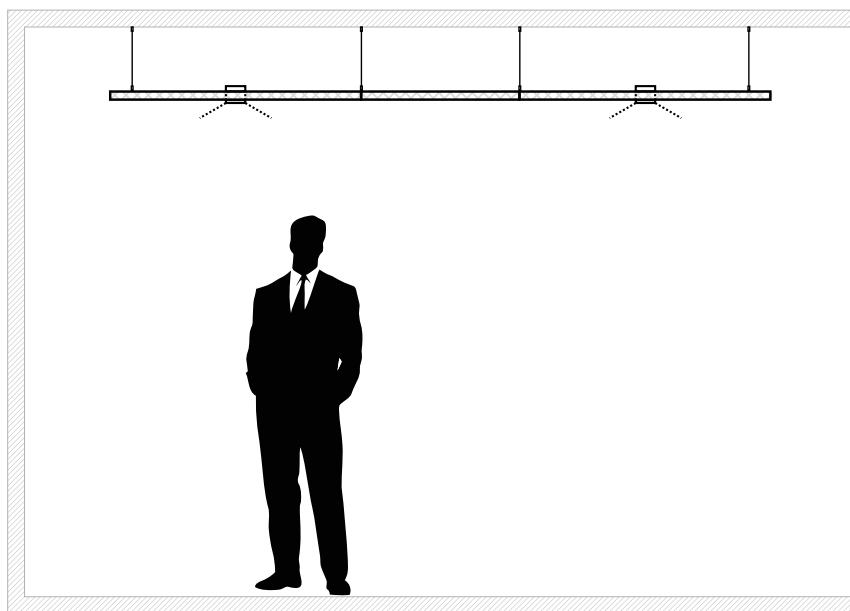


print
available



lighting
available

QUICK LOOK NUVOLA



60 x 60 x 5 cm



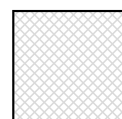
120 x 60 x 5 cm



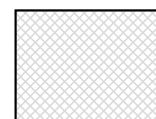
180 x 60 x 5 cm



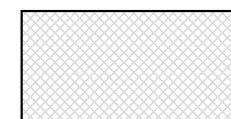
240 x 60 x 5 cm



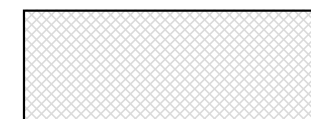
90 x 90 x 5 cm



120 x 90 x 5 cm



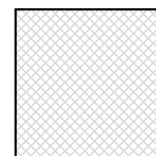
180 x 90 x 5 cm



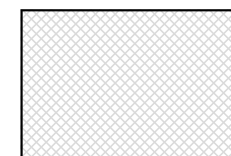
240 x 90 x 5 cm



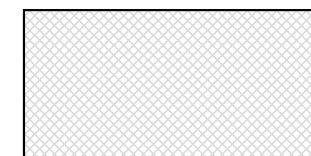
90 x 60 x 5 cm



120 x 120 x 5 cm



180 x 120 x 5 cm



240 x 120 x 5 cm

Other measures not included in the catalogue will be assessed on a project basis.

DOT M/W

Wall or ceiling mounted and hanging circular single-sided panel

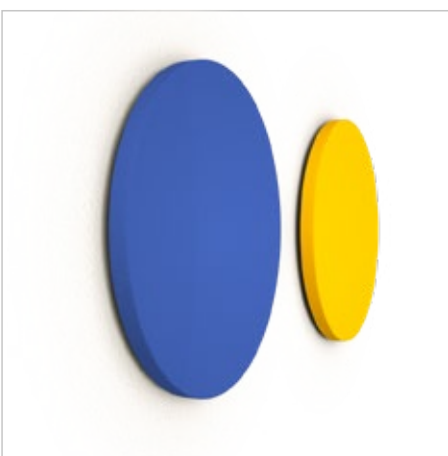
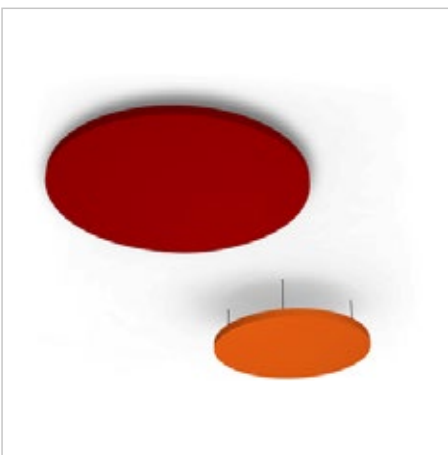
ADHERENCE

Ceiling: hooked on tracks

Walls: hooked on tracks

HANGING

Ceiling: vertical cable, isolated position



cm	120 x	
	melamine / whisper	
Ø 120 x 5	399 €	

ACCESSORIES

Wall or ceiling installation kit with 2 customised bars	46 €
Suspension kit (3 small 150cm cables, 3 adjustable safety hooks)	38 €
Suspension kit (3 small 400cm cables, 3 adjustable safety hooks)	43 €
Ceiling-mounted suspension kit (3 small 200cm cables, 3 inserts for cable adjustment, 3 cable ties)	45 €
Installation kit on T-element for suspended ceiling	18 €
Single hole option for recessed light fixtures (for LED spotlights)	40 €

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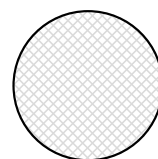
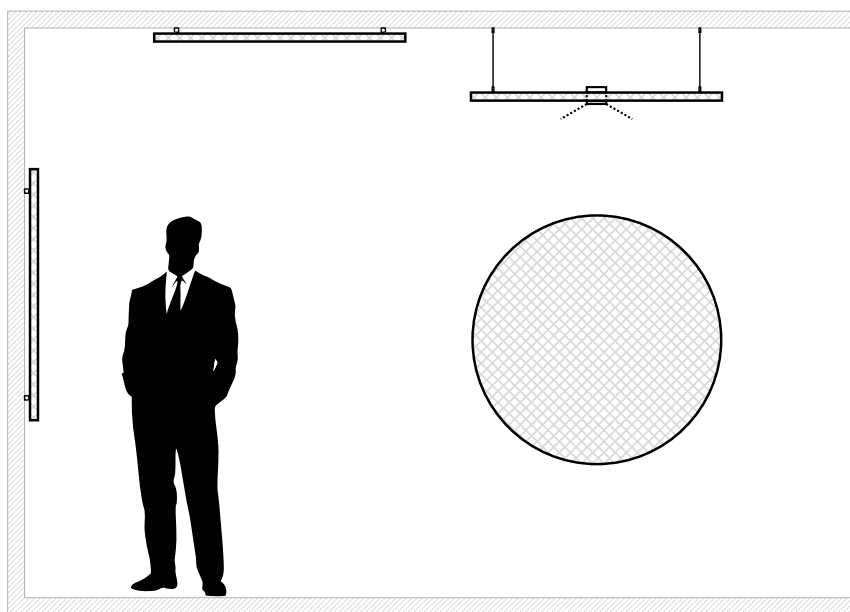
special measures
on project basis



print
available



lighting
available

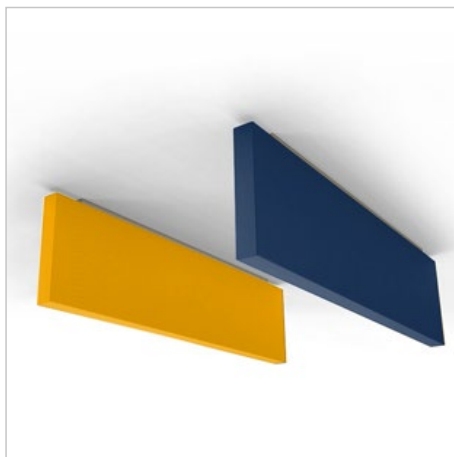
QUICK LOOK DOT

Ø 120 x 5 cm

Other measures not included in the catalogue will be assessed on a project basis.

FLAG M/W

Hanging or ceiling mounted double-sided panel

Ceiling: hooked on tracks or hooked on vertical cables on the long or short side

cm	60 x	90 x	120 x
	melamine / whisper	melamine / whisper	melamine / whisper
60 x 5	292 €	334 €	350 €
90 x 5	334 €	393 €	409 €
120 x 5	350 €	409 €	476 €
180 x 5	494 €	648 €	655 €
240 x 5	553 €	734 €	741 €

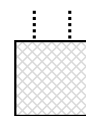
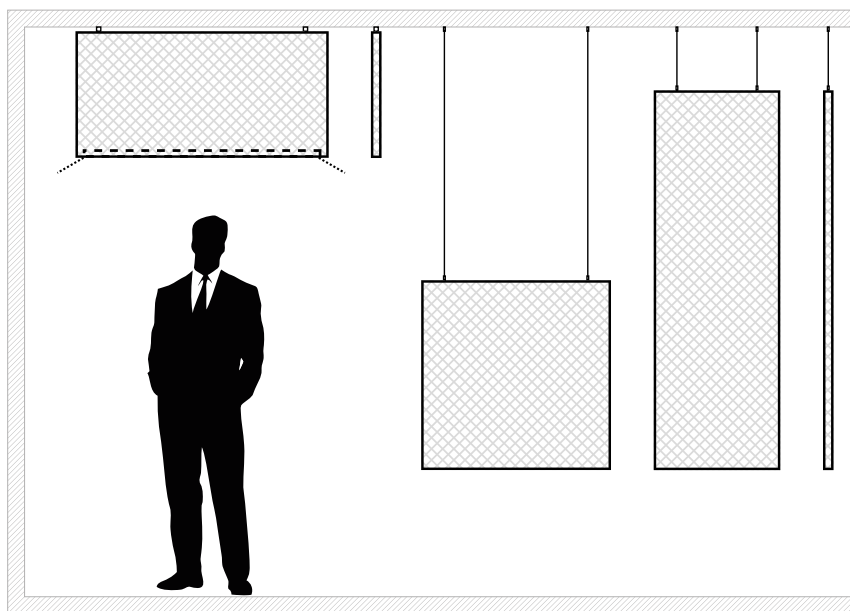
ACCESSORIES

Ceiling installation kit with customised bar	47 €
Suspension kit (2 small 150cm cables, 2 adjustable safety hooks)	21 €
Suspension kit (2 small 400cm cables, 2 adjustable safety hooks)	26 €
First panel ceiling-mounted suspension kit (2 small 200cm cables, 2 inserts for cable adjustment, 2 cable ties)	28 €

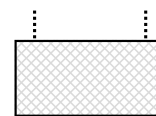
It can also be installed vertically.

Husk fragt tillæg <8 enheder + DKK 995,-
NO Euro 250,- DDP
ellers indhent tilbud her: info@uni-Z.dk

special measures
on project basisprint
availablelighting
available

QUICK LOOK FLAG

60 x 60 x 5 cm



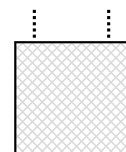
120 x 60 x 5 cm



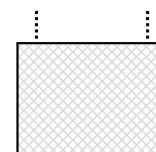
180 x 60 x 5 cm



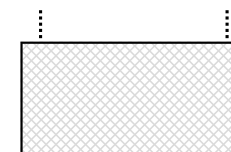
240 x 60 x 5 cm



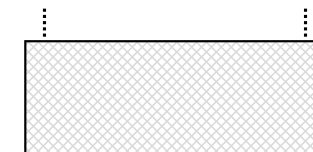
90 x 90 x 5 cm



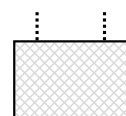
120 x 90 x 5 cm



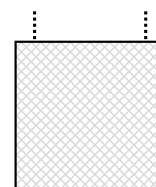
180 x 90 x 5 cm



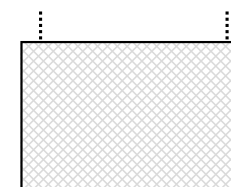
240 x 90 x 5 cm



90 x 60 x 5 cm



120 x 120 x 5 cm



180 x 120 x 5 cm



240 x 120 x 5 cm

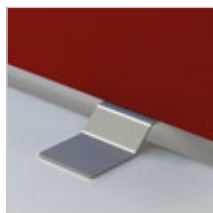
Other measures not included in the catalogue will be assessed on a project basis.

SCRIBA M/W

Double-sided panel with desk support

Desk: with support or fixed to the desk

cm	40 x	50 x
	melamine / whisper	melamine / whisper
120 x 5	361 €	369 €
140 x 5	484 €	491 €
160 x 5	499 €	503 €
180 x 5	513 €	518 €



Feet in satinized stainless steel or painted in grey aluminium



Clamp for the panel fixing to the desk



Clamp with spacer for the panel fixing to the desk



Predisposition for fixing of the panels on existing track

Husk fragt tillæg <8 enheder + DKK 995,-
NO Euro 250,- DDP
ellers indhent tilbud her: info@uni-Z.dk

ACCESSORIES

2 desk support bases painted in grey aluminium*	43 €
2 desk support bases in satinized stainless steel	69 €
Anchor kit for desk - 2 clamps	26 €
Anchor kit for desk - 2 spacers (for fixing of the panels on existing track)	22 €
Anchor kit for desk - 2 clamps + 2 spacers available	42 €

*RAL colour painting on demand, price on project basis.



special measures on project basis

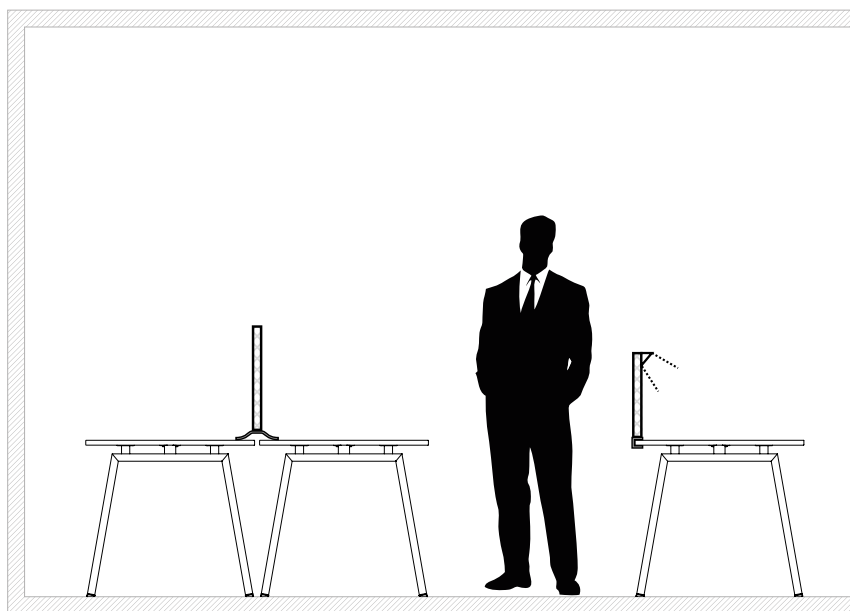


print available



lighting available

QUICK LOOK SCRIBA



Other measures not included in the catalogue will be assessed on a project basis.



120 x 40 x 5 cm



120 x 50 x 5 cm



140 x 40 x 5 cm



140 x 50 x 5 cm



160 x 40 x 5 cm



160 x 50 x 5 cm



180 x 40 x 5 cm



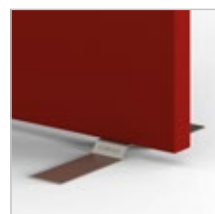
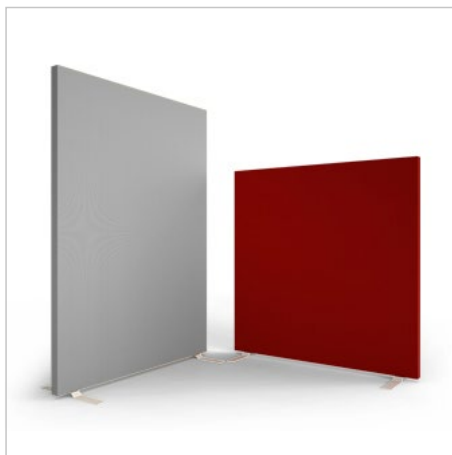
180 x 50 x 5 cm

D-SPACE M/W

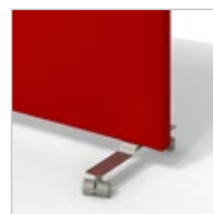
Freestanding double-sided panel

Ground: with ground support

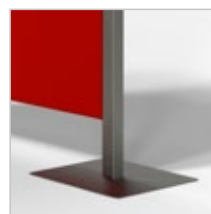
cm	120 x	160 x	180 x
	melamine / whisper	melamine / whisper	melamine / whisper
120 x 5	506 €	634 €	746 €
160 x 5	668 €	-	-



Feet for free-standing installation painted in grey aluminium or in satinized stainless steel



Double castors with brake



Base with leg painted in grey aluminium or in satinized stainless steel

**Husk fragt tillæg <8 enheder + DKK 995,-
NO Euro 250,- DDP
ellers indhent tilbud her: info@uni-Z.dk**

ACCESSORIES

2 Feet for free-standing installation painted in grey aluminium*	85 €
2 Feet for free-standing installation in satinized stainless steel	135 €
4 castors for feet with brake (grey)	37 €
Base with leg painted in grey aluminium* (for 120cm high panel)	106 €
Base with leg painted in grey aluminium* (for 160cm high panel)	111 €
Base with leg painted in grey aluminium* (for 180cm high panel)	118 €
Base with leg in satinized stainless steel (for 120cm high panel)	181 €
Base with leg in satinized stainless steel (for 160cm high panel)	202 €
Base with leg in satinized stainless steel (for 180cm high panel)	209 €

It is necessary to send the panel layout for the version with legs

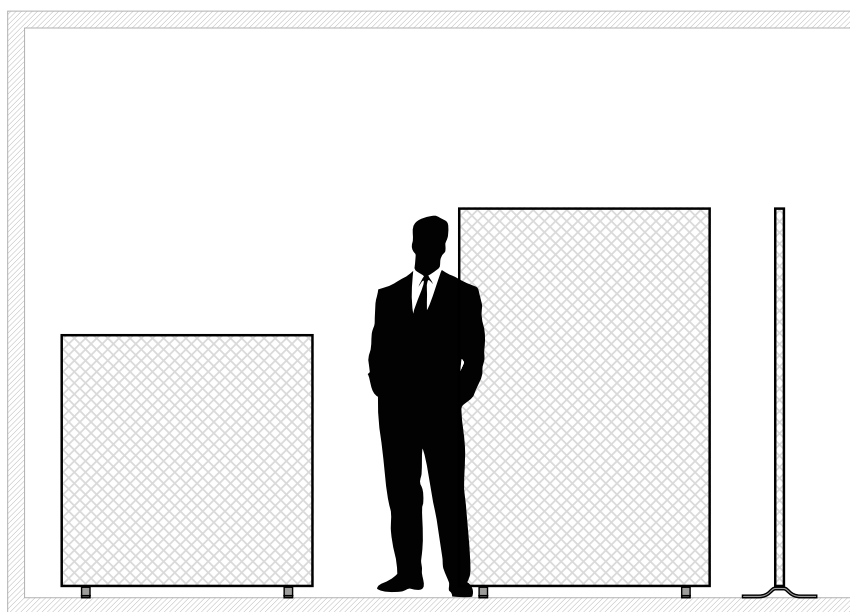
*RAL colour painting on demand, price on project basis



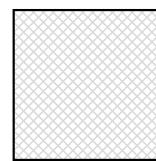
special measures
on project basis



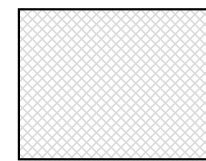
print
available

QUICK LOOK D-SPACE

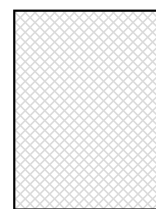
Other measures not included in the catalogue will be assessed on a project basis.



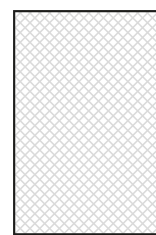
120 x 120 x 5 cm



160 x 120 x 5 cm



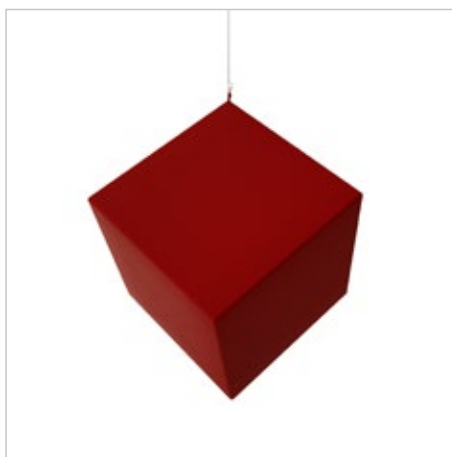
120 x 160 x 5 cm



120 x 180 x 5 cm

KUBO M

Fully upholstered hanging element

Ceiling: vertical cable, isolated position

cm	50 x	40 x	
	melamine	melamine	
50 x 50	346 €	-	
40 x 40	-	288 €	

ACCESSORIES

Suspension kit (1 small 150cm cables, 1 adjustable safety hook)	13 €
Suspension kit (1 small 400cm cables, 1 adjustable safety hook)	15 €
First panel ceiling-mounted suspension kit (1 small 200cm cables, 1 inserts for cable adjustment, 1 cable ties)	16 €

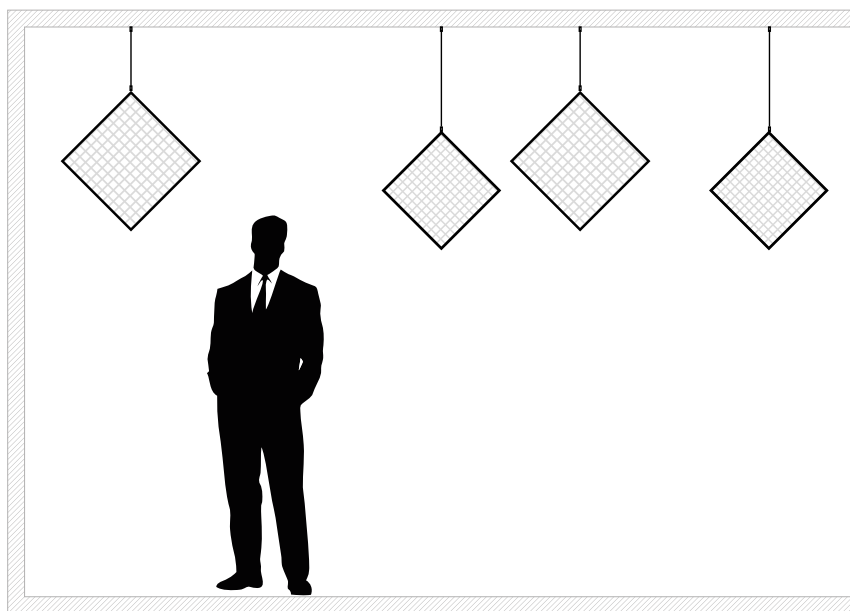
Husk fragt tillæg <8 enheder + DKK 995,-
NO Euro 250,- DDP
ellers indhent tilbud her: info@uni-Z.dk



special measures
on project basis



print
available

QUICK LOOK KUBO

50 x 50 x 50 cm



40 x 40 x 40 cm

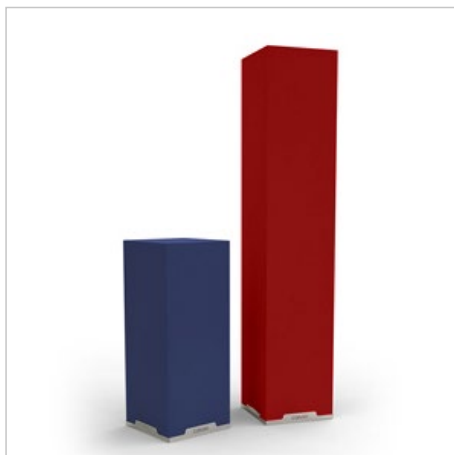
Other measures not included in the catalogue will be assessed on a project basis.

MENHIR M

Fully upholstered freestanding totem

Ground: with ground support

cm	100 x	200 x	
	melamine	melamine	
40 x 40	411 €	698 €	



Upholstered internal base



External Base in satinized stainless steel or painted in grey aluminium



External top base for 100cm totem in satinized stainless steel

Husk fragt tillæg <8 enheder + DKK 995,-
NO Euro 250,- DDP
ellers indhent tilbud her: info@uni-Z.dk

ACCESSOIRES

Upholstered internal base	45 €
External base painted in grey aluminium*	57 €
External base in satinized stainless steel	88 €
External Top base in satinized stainless steel**	77 €

*RAL colour painting on demand, price on project basis

**Only available for the 100cm version

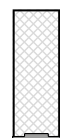
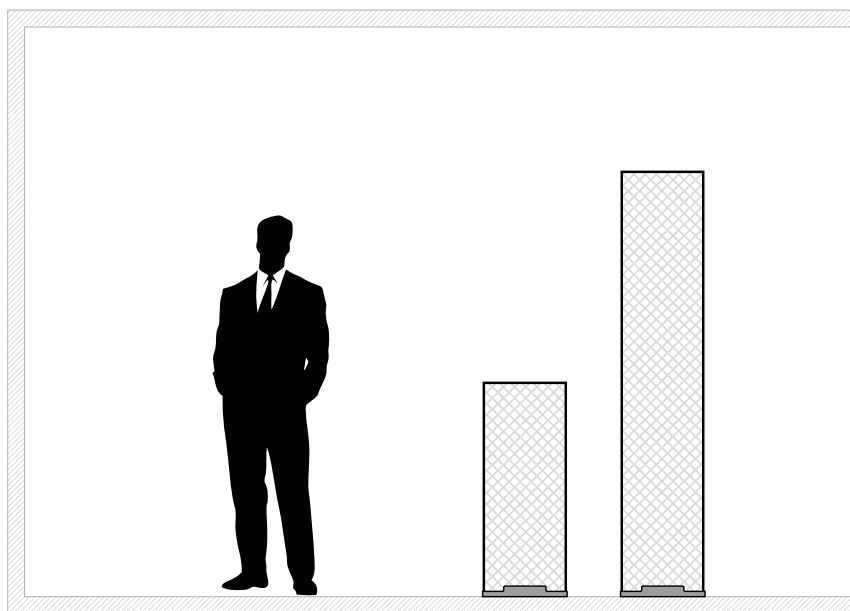


special measures
on project basis



print
available

QUICK LOOK MENHIR



40 x 40 x 100 cm

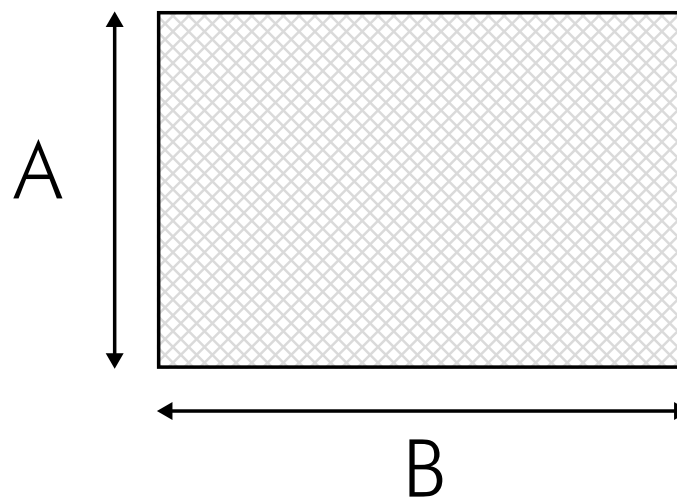


40 x 40 x 200 cm

Other measures not included in the catalogue will be assessed on a project basis.

SPECIAL MEASURES PANELS

Special measures for management side
comprised between 35 cm and 240 cm



A Standard and B special	+ 10% on the price of the panel of more than
A special and B standard	+ 10% on the price of the panel of more than
A special and B special	+ 15% on the price of the panel of more than

Examples:

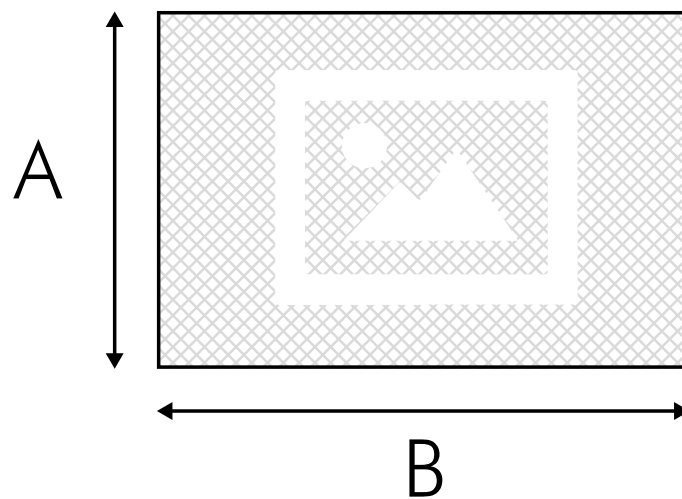
Example A 120cm - B 175 consider the panel 120x180cm+10%

Example A 115cm - B 240 consider the panel 120x240cm+10%

Example A 115cm - B 210 consider the panel 120x240cm+15%

PRINTS

For printing consider an abundance of 12,5 cm per side respect the surface of the panel



A is fixed and covers measures up to 120 cm (A + abundance = 145cm max)

0,60ml < B < 10ml	84 € /ml
10,01ml < B < 50ml	75 € /ml
B > 50,01ml	67 € /ml

Practical example:

a 60x180x5cm panel corresponds to a print area of A85 cm x B205 cm

*Price on request/ project basis for double-sided panels and fully upholstered elements

LIGHTING

STANDARD LINE UGR > 19**COMFORT LINE** UGR < 19**LED CEILING LIGHTS**

mm / w	Driver on/off	Dimmable driver	Driver on/off	Dimmable driver
295 x 295 / 21w	187 €	225 €	206 €	236 €
595 x 295 / 25w	198 €	271 €	216 €	289 €
595 x 595 / 30w	271 €	341 €	295 €	364 €
595 x 595 / 50w	286 €	344 €	309 €	367 €
595 x 595 / 70w	385 €	435 €	-	-
1195 x 295 / 30w	341 €	411 €	370 €	440 €
1195 x 295 / 50w	356 €	414 €	385 €	443 €
1195 x 295 / 70w	391 €	447 €	-	-
1195 x 295 / 100w	772 €	877 €	-	-

It can be installed on Silente, Nuvola models

Husk fragt tillæg <8 enheder + DKK 995,-
NO Euro 250,- DDP
ellers indhent tilbud her: info@uni-Z.dk



sales
conditions

LED SPOTLIGHT

80 x 80 mm / 12w

Driver on/off

Dimmable driver 1-10V N/O

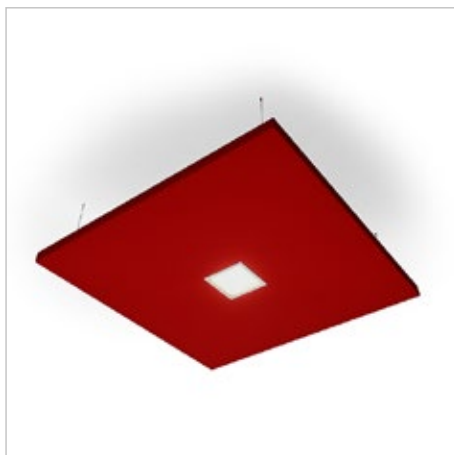
Dimmable driver DALI Push

fixed optical**177 €****225 €****242 €**

It can be installed on Silente, Nuvola models

Husk fragt tillæg <8 enheder + DKK 995,-
NO Euro 250,- DDP
ellers indhent tilbud her: info@uni-Z.dk

sales
conditions

DIFFUSED LED SPOTLIGHT

mm / w

220V on/off

Driver on/off

Dimmable driver

SQUARE**130 x 130** / 13w

-

181 €**263 €****170 x 170** / 23w

-

222 €**303 €****200 x 200** / 30w

-

242 €**359 €****63 x 63** / 5w**152 €**

-

-

103 x 103 / 10w**225 €**

-

-

It can be installed on Silente, Nuvola models

ROUND**130 Ø** / 13w

-

166 €**248 €****180 Ø** / 23w

-

201 €**283 €****210 Ø** / 30w

-

231 €**359 €****130 Ø** / 10w**175 €**- Husk fragt tillæg <8 enheder + DKK 995,-
- NO Euro 250,- DDP**180 Ø** / 20w**219 €**- ellers indhent tilbud her: info@uni-Z.dk**210 Ø** / 30w**292 €**

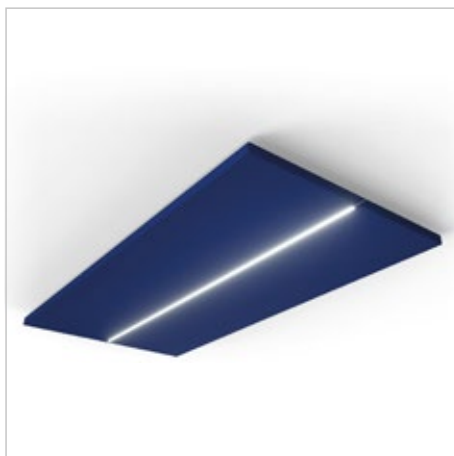
-

-

It can be installed on Silente, Nuvola, Dot models

sales
conditions

FRONT LINE LED



mm / (19,2w / ml)	Driver on/off	Dimmable driver + remote control	
850	303 €	343 €	<u>Husk fragt tillæg <8 enheder + DKK 995,-</u> <u>NO Euro 250,- DDP</u> <u>ellers indhent tilbud her: info@uni-Z.dk</u>
1150	338 €	378 €	
1750	391 €	432 €	
2350	460 €	500 €	

It can be installed on Silente, Nuvola models
 Price inclusive of internal support for recessed light fixtures



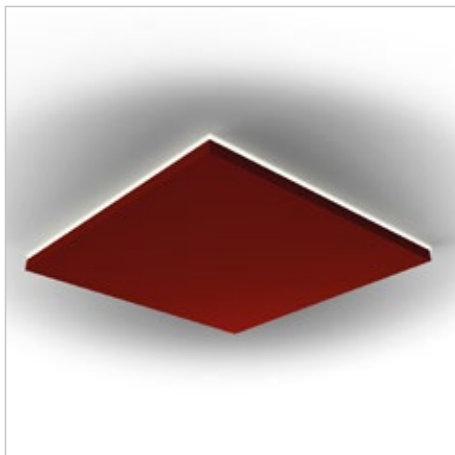
mm / (19,2w / ml)	Driver on/off	Dimmable driver + remote control	
850	227 €	268 €	<u>Husk fragt tillæg <8 enheder + DKK 995,-</u> <u>NO Euro 250,- DDP</u> <u>ellers indhent tilbud her: info@uni-Z.dk</u>
1150	277 €	316 €	
1750	341 €	382 €	
2350	431 €	469 €	

It can be installed on Flag model



sales conditions

REAR LINE LED



price on project

It can be installed on Silente, Nuvola models



sales
conditions

Dimmable driver

TOUCH LED FOR SCRIBA MODEL WITH SUPPORT

mm / (19,2w / ml)

1 side

2 sides

1200**213 €****426 €****1400****233 €****466 €****1600****253 €****506 €****1800****271 €****542 €**

Husk fragt tillæg <8 enheder + DKK 995,-
NO Euro 250,- DDP
ellers indhent tilbud her: info@uni-z.dk



Power on, power off
and dimmability by
"TOUCH button"
on point indicated by the
blue LED

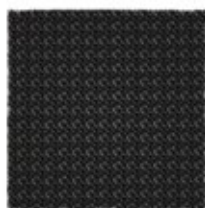


sales
conditions

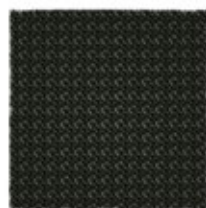
FABRIC

RANGE OF FABRIC COLOURS

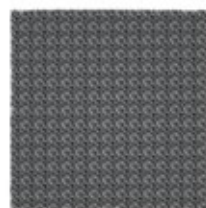
GEMMA



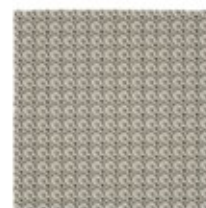
cod. 48-651



cod. 48-626



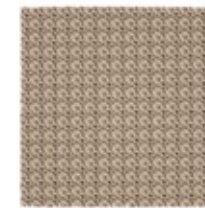
cod. 48-624



cod. 48-623



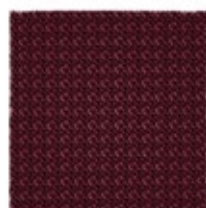
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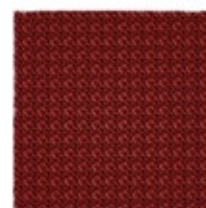
cod. 48-524



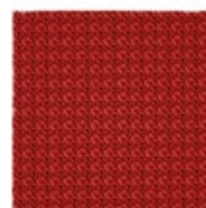
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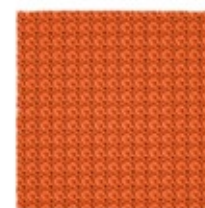
cod. 48-221



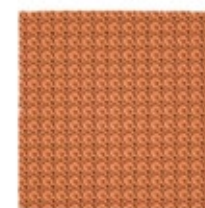
cod. 48-222



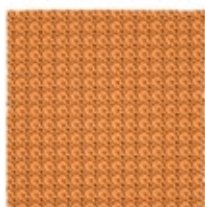
cod. 48-203



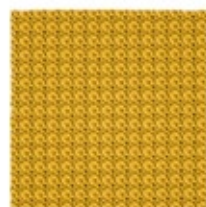
cod. 48-104



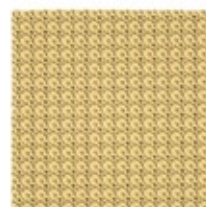
cod. 48-164



cod. 48-110



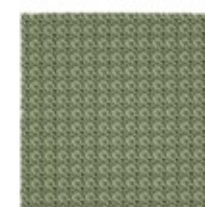
cod. 48-058



cod. 48-509



cod. 48-455



cod. 48-483



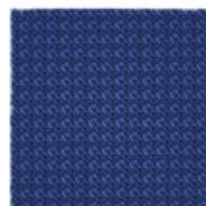
cod. 48-485



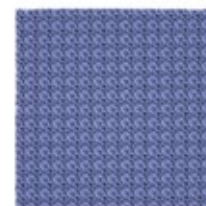
cod. 48-307



cod. 48-317



cod. 48-311



cod. 48-352

All colours in this table are purely indicative

RAL colours on demand, price on project basis

SALES CONDITIONS

SALES CONDITIONS

The conditions listed below will be in force starting from the date on which the price list starts.

Orders.

All orders which reach us directly or through Caruso Acoustic agents must always include the code, model, finish, quantity and price. They will only be considered valid if they are accepted with written confirmation from Caruso Acoustic.

Prices.

Prices are in Euros, VAT excluded. Caruso Acoustic reserves the right to change the prices in the event of appreciable changes in market conditions. This price list replaces and cancels previous ones and does not constitute an offer. Prices include the cost of standard packing materials. Shall be at the customer charge. Unless otherwise agreed in writing, the price of the products is ex-factory.

Transport.

Transport not included.

The goods travel at your risk, so upon receiving your items please check the state of the goods and immediately report any potential damage to the courier. If you were not able to check the state of the goods immediately, please report the defect on the document provided. Always check the goods before signing.

You will not be able to make a claim for any damages against the courier if you do not immediately report any damage. If possible, take some photos upon receipt to document the damage. Claims must always be submitted in writing and suitably documented within 48 hours after receipt. Claims for damage during transportation will not be accepted if they were not reported to the courier.

Delivery.

4/5 weeks for production + 1 week for transport.

Payment.

Payment must be made only and exclusively to the LAMM S.r.l. Due-dates must respect the agreed conditions which are stated on the invoice. In the case of late payment, any orders in progress shall be blocked and interest on delayed payment shall be charged at the relevant ECB rate plus 4 percentage points starting from the due-date not complied with. When payment for goods via instalments is agreed, failure to pay or the late payment of even one instalment only shall result in acceleration of payment for the purchaser and LAMM S.r.l. shall have the right to request immediate payment of both overdue invoices or instalments and invoices and/or instalments which have not yet become overdue.

Warranty.

LAMM S.r.l. – Via Verdi 19/21, San Secondo Parmense (PR) – guarantees the structural parts of its products for two years, starting from the delivery date, subject to proper use.

Warranty excludes all materials subject to wear and tear, for which the flaw cannot be ascribed to fabrication problems, as upholstery, painting and plastic finishes.

Parts in warranty, once manufacturing defects have been proved, will be replaced free. Other interventions or replacements of parts which have been damaged by improper use or natural deterioration, will be evaluated once by once.

Causes of exclusion from guarantee.

The present guarantee conditions shall lapse in the event of:

- damage caused by poor or incorrect maintenance
- intervention by non-authorized LAMM S.r.l. staff
- use of unsuitable cleaning products on product surfaces
- inappropriate use of products
- storage, keeping or use of products in places not compliant with the standards they were designed for
- stains caused by contact with inappropriate liquids or other substances
- contact with blunt objects
- application of loads which do not correspond to the performance specifications of the products
- damage caused by force majeure
- natural deterioration and tear of parts and materials subject to wear and tear; such as upholstery painting and plastic finishes.
- Materials supplied by end customer and processed by LAMM S.r.l.

Natural factors: Due to the varied appearance of natural factors on the materials, including grain, cut porosity and exposure to light, we cannot guarantee an identical tone for all products, especially in cases of product completion or addition.

SALES CONDITIONS

Customer request for a change in the delivery date.

A change in delivery, compared to what was stated in our order confirmation, for material already prepared in the warehouse will give rise to the invoicing of the material in stock, with the starting of the agreed payment. Furthermore, any storage and portorage costs and costs of any necessary preparation of already-produced material shall be charged to the customer.

Complaints.

Contestation regarding quantity and condition is accepted only on delivery and must be expressly stated on the delivery note, in the presence of the carrier, who is solely responsible for shortages and any damage which may have been caused by transport. No complaints regarding goods' quality and defects shall be accepted more than 8 days after the date of receipt of the goods and such complaints must be made in writing.

If a complaint is well-founded, the vendor shall replace the faulty goods. Any return of goods for which a complaint has been made at the time of replacement must be authorised in advance by the Company. Any complaints or contestations made shall not exempt the purchaser from the obligation to collect the remaining quantity of goods as per the order, nor shall they exempt the purchaser from complying with the contractual and payment commitments.

Returns.

Any returns or replacements of material must be examined in advance by Caruso Acoustic officers and authorised by the Commercial Department. Returns shall be accepted subject to the written confirmation of Caruso Acoustic and must always travel with a regular shipping document. Returned materials must be intact and correctly packed in order to avoid further damage to them, otherwise the value of said materials will be charged to the customer.

Assembly and installation service for delivered goods.

The Company is not responsible for any damage or impaired functioning caused by improper assembly, or assembly which is not carried out by Caruso Acoustic specialised personnel or personnel authorised by Caruso Acoustic Assembly and installation costs shall be agreed and stipulated in the order conditions.

Court.

For any controversy or legal action, the Court of Parma has exclusive competence.

Lien.

Sales are understood to always be agreed as conditional sales in favour of the vendor: the purchaser shall make the purchase only on full payment. If there are delays of more than 30 days from agreed due-dates, the vendor shall have the power to consider the purchase and sale cancelled, so that the vendor may collect the goods, without the need for any notice, withholding what may have been recovered as indemnity for use and compensation for damages. The above is in accordance with art. 1523 onwards of the Italian Civil Code. On acceptance of these general conditions, the purchaser surrenders any general purchasing conditions considered individually and as a whole, except for the stipulations in derogation from the general sales conditions and those expressed in the individual order confirmation.

CARUSO

acoustic & lighting comfort

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